Fan Code of Conduct

The Kress Events Center and Green Bay Phoenix Athletics are committed to creating a safe, fun, and enjoyable atmosphere for all fans at our events. By gaining admittance you agree to abide by the following rules and code of conduct.

The Horizon League and Green Bay Athletics encourages and promotes good sportsmanship by student-athletes, coaches and spectators. We ask your cooperation by supporting the participants and officials in a positive manner.

Expectations Regarding Fan Conduct

- The fan experience is held in the highest regard and will be of utmost importance to the administrative and event staff
- Fans should conduct themselves in a manner that represents the University, the Horizon League, and the NCAA in a respectable way
- Fans should cheer for their team and refrain from taunting, using abusive language or obscene gestures toward the opposing players and coaches
- No fans' experience will be interrupted by unruly behavior of others
- Fans may not throw any items onto the playing surfaces, and may not enter the playing area
- Fans that appear intoxicated may be denied entry and be asked to leave the premises
- All fans must follow the direction of law enforcement, ushers, and other staff personnel
- All bags will be subject to search
- Sitting on arena railings is not permitted

Fan Policy

In order to ensure student-athlete safety and well-being, Green Bay Athletics has created a fan policy, which is in effect for all ticketed sports. At the conclusion of the event, participating student-athletes will be ushered into a select location where family and friends will be escorted to greet them by Kress Events Center staff. Only family and friends with the appropriate credentials will be allowed into the greeting area. Those on the pass list and any additional names given by the student-athlete to the Director of Ticketing, will be given credentials; all names must be submitted 24 hours prior. Athletic staff will review the list of names prior to the start of the event. Following the competition, student-athletes will be asked to leave the arena out the south side of the Kress Events Center gym doors (located by the concession stands). Failure to follow this policy by student-athletes, staff, and guests will result in the removal of complimentary tickets.

Autograph Policy

Policies established by the NCAA with respect to amateurism and student-athlete recruitment regulate much of what the Green Bay Department of Intercollegiate Athletics can and cannot do with respect to fulfilling requests for autographs of its coaches and current student-athletes.

The Green Bay Department of Intercollegiate Athletics receives many requests from the public regarding autographed memorabilia (e.g., balls, helmets, posters) with student-athletes' and coaches' signatures. Due to NCAA regulations, Green Bay will not fulfill requests for items to be signed by Green Bay student-athletes.

Green Bay does not allow current student-athletes to provide autographs except at Green Bay sanctioned events (e.g., Fan Day, post-game autograph sessions). To align ourselves with NCAA policies, Green Bay will limit autograph seekers to those who are 6th grade and below and to only items provided by the school. A limited number of pre-signed autographs will be available for fans over 6th grade, prior to the autograph session beginning.

Amateurism rules regulate the manner in which a student-athlete's name, picture or likeness may be used. The Green Bay Department of Intercollegiate Athletics reserves the right to refuse impermissible requests involving Student-Athletes.
These are Prohibited during Phoenix Athletics Events:

- Artificial noise makers (at indoor events)
- Tobacco products
- Drugs and alcohol
- Outside food or beverage
- Weapons
- Helium balloons (at indoor events)
- Offensive or obscene clothing or signs
- Animals, except for service animals
- Professional style cameras or video cameras

If your conduct disrupts or endangers the players, coaches, officials, fans, or other patrons, the University reserves the right to remove you from the premise without a refund of your ticket. Potential loss of future ticket privileges could also result from a situation.

This Code of Conduct is applied to all home Green Bay Phoenix Athletics events and all other events held inside the Kress Events Center or outdoor athletics facilities.